

Privacy Policy

Effective Date: 2024.08.01

1. Introduction

X-Capital DCI ("we," "us," "our") is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website x-capital.io, use our services, or engage with us in any other way. By accessing our website or using our services, you agree to the terms of this Privacy Policy.

2. Information We Collect

We may collect various types of information from you, including:

- Personal Information: Name, email address, phone number, postal address, date of birth, and other personally identifiable information.
- Financial Information: Bank account details, credit card information, transaction history, and investment preferences.
- Technical Information: IP address, browser type, operating system, device information, and website usage data.
- Other Information: Any other information you provide to us voluntarily, such as through contact forms, surveys, or customer support interactions.

3. How We Use Your Information

We use the information we collect for various purposes, including:

- Providing Services: To provide, operate, and maintain our services, including account creation, transaction processing, and customer support.
- Personalization: To personalize your experience on our website and tailor our services to your preferences.
- Communication: To communicate with you, including sending updates, newsletters, promotional materials, and other information related to our services.
- Improvement: To improve our website, services, and user experience, including conducting research and analysis.
- Compliance: To comply with legal and regulatory requirements and enforce our terms and conditions.

4. How We Share Your Information

We may share your information with third parties in the following circumstances:

- Service Providers: We may share your information with third-party service providers who perform services on our behalf, such as payment processing, data analysis, email delivery, and customer support.
- Legal Requirements: We may disclose your information if required to do so by law or in response to valid requests by public authorities (e.g., a court or government agency).
- Business Transfers: In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred as part of the transaction.
- Consent: We may share your information with your consent or at your direction.

5. Data Security

We take reasonable measures to protect your information from unauthorized access, use, alteration, or destruction. However, no security system is impenetrable, and we cannot guarantee the absolute security of your information.

6. Your Rights and Choices

You have certain rights regarding your information, including:

- Access: You have the right to access the personal information we hold about you.
- Correction: You have the right to correct any inaccurate or incomplete information.
- Deletion: You have the right to request the deletion of your personal information, subject to certain legal and contractual restrictions.
- Opt-Out: You can opt out of receiving promotional emails from us by following the unsubscribe instructions provided in those emails.

7. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to collect and use information about your browsing activities on our website. You can control the use of cookies through your browser settings and other tools.

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites. We encourage you to review the privacy policies of those third-party websites.

9. Children's Privacy

Our services are not directed to individuals under the age of 18. We do not knowingly collect personal information from children under 18. If we become aware that we have collected personal information from a child under 18, we will take steps to delete such information.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website. Your continued use of our services after the effective date of the revised Privacy Policy constitutes your acceptance of the terms.

11. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

X-Capital DCI
The MET corporate towers, Kuala Lumpur, Malaysia
support@x-capital.io

By using our website and services, you acknowledge that you have read and understood this Privacy Policy and agree to be bound by its terms.